RFP No. 2024-Cyber-01 Answers to Questions

Applicant Eligibility Questions

Question	Answer
Can a county government apply?	County governments may apply if they are applying on behalf of one or more municipalities, as municipalities must be the end recipients of funds.
Can a county sheriff apply for a grant?	No, municipalities must be the end recipient of funds for cybersecurity improvement projects.
Are private schools eligible for grants?	Private schools are not eligible to receive grants under this program.
Are Special Education Collaboratives eligible for funding?	No, Special Education Collaboratives are not eligible for funding.
Are we able to apply as a quasi-city agency, or does the applicant have to be City Hall/Mayors Office?	City agencies are eligible to apply under this grant. However, we would encourage joint applications from city departments, as municipalities are only eligible for a total of \$25,000 in funding.
Is this program open to Housing Authorities?	Yes, municipal housing authorities are eligible to apply.
Are regional planning agencies eligible to apply?	Regional bodies can apply on behalf of municipalities, but municipal entities must be the end recipients of funds.
Are county governments eligible or would we need to partner with an RPA?	Regional bodies can apply on behalf of municipalities.
Can state-run entities apply?	No, state run-entities cannot apply. Only municipalities, or municipally run entities, or entities applying on behalf of a municipality may apply.
Can public schools apply?	Yes, public schools can apply for funding.
Can charter schools apply?	Yes, public charter schools can apply for funding if they are a local entity.
Can regional school districts apply?	Yes, regional school districts can apply.
Can regional sewage treatment facilities apply?	Yes, regional sewage treatment facilities can apply if they are a local entity (such as a Publicly-Owned Treatment Plant).
Can school districts apply separately from their towns? Or should the town/school district file jointly?	Joint applications are encouraged but towns and schools can apply separately, however no one municipality may receive more than \$25,000 in funding across municipal entities.
As a regional school district, we have three participating municipalities. Would an application be submitted for each municipality, or one for the entire school district? Would the grant be up to \$25k for the regional district or up to \$75k?	Regional school districts may submit one application. For regional school districts we will consider funding up to \$25,000 per municipality, though grants will be evaluated against overall program funding and the criteria listed in section 2.3 of the NOFO.

Is there a limit to the number of entities in a	There is no limit to the number of entities in a
town that may apply and/or be awarded the	municipality that may apply but joint
grant?	applications from entities within a municipality
	are encouraged, as municipalities are only
	eligible for a total of \$25,000 in funding.

Project Funding Eligibility Questions

Question	Answer
Do you have a list of examples of what types of projects you anticipate towns will do under the grant?	 The following are examples of projects: Implementing Microsoft best practices in O365 or Google best practices in Google Workspace Purchasing a new firewall certificate Purchasing a firewall or other smart switches/routers to integrate within a municipal network
Can grant funding be used for SOC services or Managed Detection and Response / Endpoint Protection services? Would a vulnerability scanning and remediation project be eligible for funding under this grant?	No. Subscription services are not eligible. Grants should be for narrow projects with a beginning and end that close vulnerabilities. Yes, the grant could fund a project to remediate any gaps that appeared in a vulnerability assessment for a town. However, the grant can't pay for the original assessment.
Could the grant pay for cameras inside Town Halls?	It is possible that cameras inside town halls would be an eligible expense, but we will prioritize applications based on the following evaluation criteria listed in the NOFO: Projects that will address cybersecurity vulnerabilities identified as part of an assessment and reduce the cybersecurity risk of the respondent Likelihood that the improvements will assist the respondent in developing a mature cybersecurity program Participation of the respondent in statewide cybersecurity collaborations in Massachusetts Considerations of geographic and economically equitable outcomes
Can grants fund currently implemented cybersecurity managed services?	No. Ongoing managed services or subscription services are not eligible for funding. Grants should be for one-time narrow projects that with a beginning and endpoint that close vulnerabilities.

Can grant funding be used for developing a written Cyber Incident Response Plan, Multifactor Authentication, or in-person cybersecurity trainings?	No, these are not eligible expenses under this program.
Can the program used to pay a school's portion of equipment under eRate?	Yes. Grants will fund cybersecurity improvement projects identified through a vulnerability assessment.
What are the criteria for what can be considered "cybersecurity improvements"?	Projects that map to the CIS Critical Security Controls and close vulnerabilities identified in an assessment are considered cybersecurity improvement projects.
Can grant funds be used for cloud-based services?	Yes, but it would depend on the exact services funds would be used for. Projects that require a subscription are not eligible, but projects that are a one-time cost are eligible.
Can funding be used to pay for a school department moving from GSuite Free to Google Plus?	Yes, these would be eligible expenses of grant funding provided that the grant is not paying for the subscription to Google Plus itself.
Can you combine projects? For instance, doing both O365 hardening AND a new firewall?	Yes, projects can be combined as long as the total funding request is no more than \$25,000.
Could grant funding cover the cost of a new firewall that I just purchased and received today?	No, funding can only cover expenses incurred after an award is made.
If the assessment found that existing Exchange 2012 needed to be upgraded to 2019/2020, would this Grant cover those costs (licensing and associated labor)?	Yes, this would be an eligible expenditure of grant funding.
If receiving eRate funding to reduce firewall purchase costs, can you use the grant to pay for the school district's portion?	Yes. Grants will fund projects that close vulnerabilities identified as part of a cybersecurity vulnerability assessment.
Can grants fund services, like a "Virtual CISO"?	No, ongoing services are not eligible. Grants should be for narrow projects that with a beginning and endpoint that close vulnerabilities. Municipalities can also consider utilizing free services from the MassCyberCenter and EOTSS Office of Municipal and School Technology.
Will this grant fund hardware or license updates?	The grant can fund one-time hardware upgrades for cybersecurity that close vulnerabilities identified in an assessment. The grant will not fund recurring license or subscription costs.
If we didn't apply or don't receive funding from the MLCGP program, can we then apply for an item that was offered through the MLCGP?	No, the Cyber Resilient Massachusetts Grant Program will not fund items covered through the MLCGP.

Vulnerability Assessment Questions

Question	Answer
If we have 6 months to do the assessment (as stated in 2.2), how do we send it with the application?	The assessment needs to be completed before the application is submitted. That assessment must be completed within six months before the application submission (i.e. if you apply on June 6, 2024, the assessment needs to have been completed between December 6, 2023 and June 6, 2024). The improvement project that applications request funding for are based off the need identified in the assessment, so it has to be completed before the submission. The application form also requires applicants to attach the completed assessment.
Is there flexibility on the requirement that assessments need to be completed within the previous six months?	The assessment must have been completed 6 months before the application submission. Unfortunately, we cannot be flexible on that requirement.
Can a municipality that utilized an outside vendor for a service that is equivalent to a Health Check use this in lieu of doing another Health Check in order to qualify for a grant?	This municipality could use the health check- like vulnerability assessment from this vendor if that support was part of helping the municipality complete the Nationwide Cybersecurity Review as part of a Municipal Local Cybersecurity Grant Program application.
Do all the Health Checks offered through the Office of Municipal and School Technology count as qualifying assessments, or is the list restricted to particular services?	Yes, all Health Checks count as qualifying assessments. There isn't a restriction to particular services within the Health Check.
How can I schedule a vulnerability assessment?	Contact information for eligible providers of vulnerability assessments can be found on slide 3 of the Informational Webinar presentation here.
How can I schedule a vulnerability assessment?	Contact information for eligible providers of vulnerability assessments can be found on slide 3 of the Informational Webinar presentation here.
Do we need to share the vulnerability assessment results with you?	Yes, applications under this program must include a copy of the completed vulnerability assessment.
Please clarify the requirement that the vulnerability assessment needs to be completed within six months of the application submission.	The assessment must be completed no later than 6 months before the application submission. For example, if an application is submitted on June 6, 2024, the vulnerability assessment must have been completed between December 6, 2023 and June 6, 2024.

How can we share CISA Cyber Hygiene scans if	We can work with CISA to figure out how that
they are encrypted?	can be shared. If you are applying using that
	report, you can highlight the vulnerability in
	your application.
Who are the qualified providers of vulnerability	See section 2.1 of the NOFO for the list of
assessments?	qualified providers of vulnerability
	assessments.
Are vendors on the ITS78 contract qualified	No, not all ITS78 vendors are qualified
providers of vulnerability assessments?	providers of vulnerability assessments. See
	section 2.1 of the NOFO for the list of qualified
	providers.
Can we include CISA Web Application	Yes, CISA Web Application Scanning is a
Scanning results as the vulnerability	qualified vulnerability assessment.
assessment?	
If I have not had an assessment yet I am not	Applicants must complete a vulnerability
eligible to apply for this grant?	assessment from a qualified provider listed in
	the NOFO before applying for a grant.
	Qualifying assessments must be completed
	within 6 months of application submission.
My customer has recently completed a	Qualified providers of vulnerability
comprehensive penetration test and	assessments for this grant are listed in section
vulnerability assessment by my company.	2.1 of the NOFO.
Would that be sufficient for meeting the	
vulnerability assessment requirements?	

Other Questions

Question	Answer
Are ITS78 vendors who are doing Health	Yes, municipalities can choose their Health
Checks allowed to perform grant-funded	Check vendor or another vendor to make the
services that they recommended in their	changes recommended by the vulnerability
Health Checks?	assessment.
How could my company become a "qualified"	Qualified providers of vulnerability
vendor for this program?	assessments under this NOFO are only entities
	derived from federal or state programs that
	provide vulnerability assessments. However,
	municipalities may submit scopes of work
	from other companies to implement
	cybersecurity improvements recommended in
	the vulnerability assessment.
Is a recording of the informational webinar for	Yes, a recording of the webinar is available
this grant program available?	here.
How can my cybersecurity company get	While only those vendors listed in section 2.1
involved with supporting this grant?	of the NOFO are considered qualified providers
	of vulnerability assessments for this grant,
	other businesses are eligible to assist any
	municipality in completing a scope of work

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	based on a vulnerability assessment they
	receive.
Are grants \$25,000 per entity or per	Grants are \$25,000 per entity. It is possible
municipality? Can two entities in one	that multiple entities within a municipality
municipality possibly both receive the	could receive \$25,000 grants each, though
\$25,000?	joint applications between entities within
	municipalities are encouraged.
How many grants will be awarded?	The total of grants awarded will depend based
	on the number of applications received and the
	amount of each funding request. \$1.4 million
	is available for the program at this time and
	grants will be up to \$25,000 each.
Is this a rolling application or is there a	MassTech will begin reviewing applications on
deadline? Are funds allocated on a "first come	July 1, 2024, with the initial round due by 5PM
- first served" basis? What date will the	on this date. Applications will be accepted on a
awarding start?	rolling basis thereafter and reviewed quarterly.
	Awards will be issued until all program funds
	are expended.
Will the list of grant awardees be published?	Whether or how we publish a list of grantees
	has not yet been determined.
	MassCyberCenter will consider the
	cybersecurity implications of naming
	individual awardees.
How is this program being marketed to local	This NOFO has been posted on the MassTech
municipalities? Can vendors help push this	website <u>here</u> and shared to municipalities
program?	through partner organizations. Vendors may
	share this funding opportunity with
	municipalities they are working with.